



Program on Communication Excellence in Healthcare Delivery

Dear Sir / Madam,

Seasons Greetings from A. Mahalingam, TwinTech Academy, Chennai!

It gives me great pleasure in sharing that the series of knowledge/expertise enhancement programs such as seminars, workshops and certificate courses conducted by the Twintech Academy in the last three years as overall value providers and as niche programs addressing specific lacuna, have been very well received and acknowledged as having had demonstrable impact on the target audience and the institution.

During the course of our interactions with our clientele we have often noticed that the quality of both internal and external Communication and most importantly communication with patients has a lot of scope for improvement.

We strongly feel that the quality of communication and its impact can be enhanced at different levels of staff and executives, a vital aspect in hospital management and healthcare delivery which are essentially highly interactive, people centric activities.

We wish to draw your kind attention that TwinTech is taking up this vital area of '**Communication enhancement**' as its next major initiative, we have planned a two day exclusive program in 'Communication in Hospitals' by experts in the field, both in Chennai and a few level 2 and 3 cities in Tamil Nadu.

We look forward to your esteemed institution's participation in the above program and earnestly request you to nominate your executives and staff for this novel initiative. We would like to add that the program can be customized for your requirement and conducted at your premises also.

Looking forward to your positive responses in this regard.

Thanking You / Yours Sincerely

Mahalingam A

For further details, Please Contact

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